




Certificate of Participation

Session: Calm the Storm: De-Escalation Strategies for Multifamily Professionals

Name: _____ Credential Holder NAA ID: _____

Total CEC's Received

One (1) CAPS, CAM, CAS, NALP, and CAMT Continuing Education Credits


Jon Lowder
Executive Director
Apartment Association of North Carolina

November 6, 2025

Date

This certificate certifies you attended this one hour session. Send a copy of this certificate to the National Apartment Association to receive your credit.