

A NEW APPROACH TO EMPLOYEE RECRUITMENT & RETENTION

Questionnaire: Use as an action guide to continue your learning.



How does your company attract new employees?

Why would a prospect want to work for your company?

What are the top 5 reasons associates leave and how will you change to improve or eliminate them?

What are the top 5 frustrations for your current service team associates and what will you change to improve or eliminate them?

What changes need to be made in your policies, procedures, and work environment?