

# CLASS OF 2025 DIRECTORY

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**ALLISON ALLEN**

**BELL PARTNERS**  
ASSISTANT COMMUNITY MANAGER  
aallen2@bellpartnersinc.com

Allison is a dedicated member of the Wilmington Apartment Association. She joined the multifamily industry in 2019 while relocating back to Wilmington, NC. What started as a simple apartment tour quickly became her future, as she was fortunate enough to move in and begin working right away. Since entering the industry, Allison has been an active volunteer with her local association and now serves on two committees. Currently, she is an Assistant Community Manager with Bell Partners Inc. and serves as co-chair of the Special Projects committee with the WAA. Through her involvement with the WAA, she's had invaluable opportunities to network and give back to the community around her.



**JAMIE ANDERSON**

**MIDDLEBURG COMMUNITIES**  
DIRECTOR OF TRAINING & SUPPORT  
janderson@livemiddleburg.com

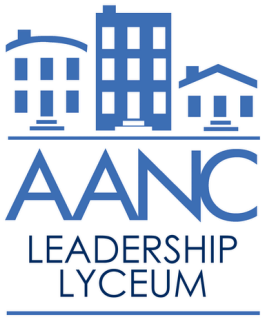
Jami is the Director of Training and Support for Middleburg Communities. She started her career in the multi-family industry in 2009, after touring a community for a new place to live. Throughout her career, Jami has gained extensive experience in various roles including leasing, management, marketing and training. Jami has a deep understanding of the needs and challenges faced by industry professionals and is passionate about finding innovative solutions and providing support to help them succeed. She is currently the Treasurer of the Greater Charlotte Apartment Association's Board of Directors, was a graduate of the GCAA's 2019 Leadership Lyceum class, and serves on multiple committees within the GCAA.



**VAIL BARNES**

**HIGHMARK RESIDENTIAL**  
REGIONAL MANAGER  
vbarnes@highmarkres.com

Vail is a Regional Manager at Highmark Residential with over 21 years of multifamily industry experience. She began her career as a leasing consultant, advancing through various leadership roles with a focus on driving operational excellence across both conventional and affordable communities. In addition to her role at Highmark, Vail serves on the Triangle Apartment Association's Board of Directors, co-chairs the Housing Affordability Committee, and is a board member of Copper Circle. She is honored to further her leadership experience with AANC, enjoying the opportunity to contribute to her team's growth and lead by example through continued education to better serve and advocate for the multifamily industry's needs



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**HANNAH BOYD**

GREENWAY AT FISHER & STADIUM PARK  
PROPERTY MANAGER  
manager@greenwayatfisherpark.com

Hannah, a Greensboro, NC native, brings over 20 years of experience to property management. Starting as a leasing agent with no prior experience, she worked her way up to become a property manager overseeing a full portfolio—and she loves what she does. Her passion for knowledge, leadership, and education has driven her to earn certifications including NALP, CAPS, CAMT, and a Real Estate License, ultimately leading her to open her own firm in 2022. These achievements have allowed Hannah to give back to the industry, notably serving as the Education Committee Chairman for the local PTAA, where she is dedicated to transforming the industry one class at a time. She's also been honored with two Property Manager of the Year awards and two Property of the Year awards. Outside of work, Hannah enjoys time on the softball field, trips to the beach, and cherished moments with her son, family, and friends.



**BILL CLEMENTS**

ENVIRONMENTAL DIVERSIFIED SERVICES  
DIRECTOR OF MULTIFAMILY BUSINESS  
DEVELOPMENT NC  
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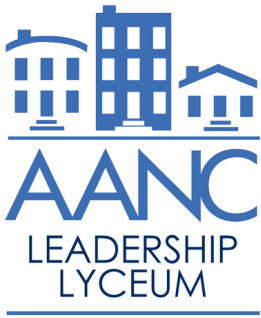
Bill, Director of Multifamily Business Development for EDS (Environmental Diversified Services), began his multifamily career in 1987 as an assistant property manager in Columbia, SC. He has been actively involved in GCAA leadership since 2021, serving as Supplier's Council President and Board Secretary in 2023, and he currently chairs the Membership Committee. Bill also hosts the GCAA's Morning Perks Podcast and was honored as GCAA's Supplier of the Year in 2023. At the state level, he's a voting member of the State Suppliers Council and serves as AANC PR & Communications Co-Chair for 2024. Nationally, he contributes on NAA's NAAGives and NAAEI Program Administration Committees. Known for his dedication to the industry, Bill received the prestigious Lex Marsh Award for career excellence and graduated from GCAA Leadership Lyceum in 2022.



**JESSICA COFFIL**

RKW RESIDENTIAL  
REGIONAL MANAGER  
jcoffil@rkwresidential.com

Jessica is a dedicated Regional Manager at RKW Residential, bringing over 12 years of experience in property management. Her career began as a Part-Time Leasing Consultant, where her passion for the industry quickly became evident. Through hard work and determination, she has ascended to oversee a portfolio of more than 1,400 residential units, showcasing her exceptional leadership and management skills. In addition to her professional achievements, Jessica is deeply committed to her community and the field of property management. She is actively involved with the Greater Charlotte Apartment Association, where she has participated in numerous committees. Currently, she serves as the Co-Chair for the Programs Committee, contributing her insights and expertise to enhance industry standards and practices.



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**WILNILDA CRUZ**

SWEETWATER PROPERTY MANAGEMENT  
PROPERTY MANAGER  
wilnildacruz@gmail.com

Wilnilda began her career in property management in 2020 as a property manager for single-family homes. Driven by her growing interest in the field, she sought knowledge from experienced colleagues to enhance her skills and broaden her horizons. In 2023, she transitioned to the multi-family sector, where she continues to develop professionally and support her peers in excelling within the industry. One of her greatest achievements has been successfully turning a property around, demonstrating her commitment to improving community living experiences.



**NATALIE HART**

THE LIBERTY GROUP  
REGIONAL MANAGER  
natalieh@thelibertygroup.com

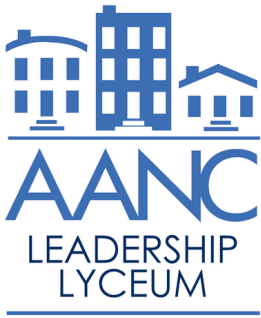
Natalie Hart began her career in the apartment industry in 2000 and has since gained experience on both the owner-operator and supplier partner sides. Over the years, she has been an active volunteer with multiple local affiliates, serving on the TAA Board of Directors and currently on the GFAA Board of Directors. Natalie is a Leadership of Excellence graduate and holds the CAS designation. At the state level, she contributes to the Government Affairs Committee and the Education Committee, and she had the honor of co-chairing the Education Webinar Committee in 2020 and 2021.



**KIM HAYWORTH**

GREYSTAR  
REGIONAL PROPERTY MANAGER  
kimberly.hayworth@greystar.com

Kim is a seasoned Regional Manager with 22 years of experience in multifamily property management, known for her deep industry expertise in business development, new construction lease-ups, and extensive renovation projects. She began her career at Drucker+Falk as an Assistant Community Manager, advancing to Community Manager, then moved on to oversee a major value-add renovation at TriBridge Residential. Joining Bell Partners in 2014, she rose to Regional Manager in 2017 and later brought her expertise to Greystar. Kim holds certifications such as Certified Apartment Manager, Certified Apartment Portfolio Supervisor, and Accredited Commercial Manager, underscoring her commitment to professional excellence. Her approachable and inclusive management style has fostered award-winning teams known for achieving results in revenue maximization and expense optimization. Passionate about mentoring, she specializes in guiding Community Managers through the lease-up process. Dedicated to giving back, Kim actively contributes to the Triangle Apartment Association and currently co-chairs the Special Events Committee.



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**ELIZA KING**

PEGASUS RESIDENTIAL  
SENIOR PROPERTY MANAGER  
eking@pegasusnext.com

Eliza began her property management career in February 2019 with Pegasus Residential. Over the years, she has advanced to become Senior Property Manager, currently overseeing The District Apartments in Asheville, NC. Eliza's expertise spans stabilized, lease-ups, older, and retail assets. Since 2022, she has also served as an executive board member for the Apartment Association of Western North Carolina. As a proud Asheville native, Eliza is passionate about fostering community relationships and helping people find their home.



**CARRIE LANGLEY**

BURKELY COMMUNITIES  
OPERATIONS COORDINATOR  
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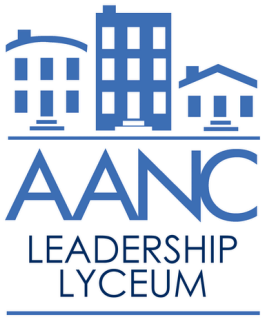
Carrie is the Operations Coordinator for Burkely Communities. She began her multifamily career 24 years ago working in both the owner/operator and association management sides. She has been with Burkely Communities for 13 years and thrives in an environment where she can support the growth of others. Throughout her career, she has seen the positive impact the apartment industry has had on its members and the residents and community it serves. In her current role, she creates opportunities for employee engagement and professional growth, ensures objectives are met and operations run efficiently, and helps to build long term partnerships. Carrie serves as Vice Chair of the AANC Education Committee as well as a member of the PTAA Membassador Committee. She holds the CAM and CALP credentials as well as completed the NAAEI Advanced Facilitator Trainer course.



**WHITNEY NYE**

APARTMENTS.COM  
NATIONAL SALES MANAGER  
wnye@costar.com

Whitney began her career in property management with Riverstone Residential in 2009, starting as a leasing professional and progressing to assistant manager in 2012 and property manager in 2014. In her role as a property manager, she developed valuable skills in tenant relations, property maintenance, and leasing strategies, building a strong foundation in multifamily housing. In 2015, Whitney transitioned to the supplier side, joining Apartment Finder, which later became part of CoStar Group. Embracing opportunities for professional growth, she participated in leadership development programs and CoStar's multifamily-specific mentorship program, strengthening her expertise in communication, team management, and strategic decision-making. Her success at CoStar recently led to her promotion to National Sales Manager.



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**NATASHA PINCKNEY**

GREYSTAR  
COMMUNITY MANAGER  
[natasha.pinckney@greystar.com](mailto:natasha.pinckney@greystar.com)

Natasha began her career in multifamily in 2018 after teaching public school for six years. She joined Greystar as a leasing professional and worked her way up quickly, and has been a community manager since 2021. She got involved with TAA almost immediately after joining Greystar as a member of XCEL Committee, and within a year also joined Government Affairs Committee. Natasha has supported her committees actively by fundraising for PAC, participating in lobby days at the senate, writing blogs on professional development topics, working TAA events, and hosting fundraisers for charities. She earned her NALP certification in 2020, and her CAM in August of 2021. She has had the privilege of serving as Co-Chair of XCEL for two years, and most recently was appointed to the Board of Directors beginning in 2024.