

Notes from Statewide Multifamily Housing Industry on Hurricane Helene Relief **Thursday, October 17, 2024**

FEMA Requests:

Details can be found [here](#) regarding the 2 programs below.

1. Direct Lease Program
2. Multifamily Lease & Repair Program

Mud Issue:

- **Problem:** Several properties are facing issues with contaminated mud, and there is nowhere to offload it.
- **Current Solution:** The only available option is the [Hendersonville Transfer Station](#), but there is a cost involved. They are also accepting damage-related items.
- Bryan mentioned that they are waiting for the state to provide a long-term solution.

Firewatch Update:

- Retail and hospitality sectors have raised concerns.
- The issue is being escalated for a state-level solution.

Supplier Focused Call:

- **Upcoming Call:** Next Thursday morning, a call will be held for suppliers and management companies to discuss how suppliers can assist with recovery efforts.
- **Key Suppliers:** Roofing contractors, restoration companies, and insurance partners will be invited to participate.
- **Focus:** The call will address short- and long-term needs, especially for properties that are behind in recovery, and how suppliers can proactively plan to support without straining resources.

Eviction Moratorium:

- **Status:** No movement on the eviction moratorium yet.
- **Upcoming Discussion:** Jon has a call scheduled today to discuss the situation further.
- **Data Collection:** Mary suggested gathering data on the impact of the COVID-related eviction moratorium on properties and residents.
- **Resource Request:** Bethany proposed creating a resource on the eviction moratorium.

Renters Insurance:

- **Proposal:** Jon requested that information on renters' insurance be shared, as it could be a valuable state-level resource that residents may not be aware of.

Water Supply Updates:

- **Current Status:** Water is on at most properties, but it may be inconsistent due to ongoing pipe testing for leaks.
- **Advice for Residents:**
 - Fill bathtubs with water to flush toilets if water pressure drops or goes off again.
 - Be mindful of when to turn water heaters on or off, as fluctuating pressure could cause additional issues at the property level.