



**AAGGW**  
**APARTMENT ASSOCIATION**  
**OF GREATER WICHITA**



With all the uncertainty we're facing with the coronavirus crisis, staying connected is more important than ever as you and your family connect to work, school and friends from home. Our network is built to handle peak use day and night to meet the full needs of families' demands for entertainment, school assignments and late-night deadlines.



### **Connecting Kids to Learning**

As schools begin planning for educating students when classes resume this fall, we are partnering with school districts to explore several solutions to help meet the need of keeping students connected for in-person classes, virtual instruction or both. We've increased support for Connect2Compete, our low-cost, high speed internet service for families with school-aged children who are enrolled in low-income assistance programs. The monthly service fee is \$9.95, and we are offering the first two months of service free for new customers who sign up between July 21 and September 30. We've also partnered with PCs for People where families can purchase discounted refurbished computers. Making sure students were connected to educational resources is more important than ever.



### **Families on the Move**

Cox Quick Connect provides new residents with broadband connectivity immediately upon moving into their new home. Common Area Wi-Fi also provides residents with internet service on any device at any time on the property. To modernize any property, Quick Connect enables movers to have a frictionless move experience with "WiFi Ready" internet to new residents to remove a critical item from their "move to-do list." Along with the benefits of Cox Signature 2, Cox Homelife offers advanced security and automation to round out the amenities for the future-proofed property that will enable a frictionless move journey for new residents.



### **Our Commitment**

We were one of the first communications companies to support the FCC's Keep America Connected initiative by pledging to not terminate service to any residential or small business customer because of an inability to pay their bills due to disruptions caused by the coronavirus. We are also waiving late fees that any residential or small business customer incurs because of their economic circumstances related to the pandemic.

In addition to the Pledge, we unilaterally took the following steps:

- Residential customers in the company's Starter, Straight-Up Internet, and Connect2Compete packages were automatically upgraded to speeds of 50 Mbps.
- In order to best serve those who may have been impacted by COVID-19, we have given a temporary price reduction and speed increase for our Starter internet product to help seniors and college students.

We have eliminated data usage overages for a 60-day period to meet the higher bandwidth demands.

Cox is committed to keeping people and communities connected. Visit **Cox.com** for more information.



## Meet Your AAGW Board and Committees



For this month's Spotlight Board Member, we would like to shine a light on Tracy Rupert. Tracy is a Property Supervisor for Case and Associates and has done so well in that role that she took home the Best Regional Manager award at the last Star of Excellence Awards. She has also been chosen as the 2020 Secretary for the Board of Directors which will begin her succession towards serving as the AAGW President and is excited to fulfill her new responsibilities.

Since joining the Board of Directors in 2018, Tracy said her favorite part of being on the Board is the networking opportunities she has been able to have, and relationships she has been able to build. In her free time, she enjoys spending time with her new husband, kids and 2 large dogs (German Shepherd and Great Pyrenees).

Tracy Rupert, Property Supervisor, Case & Associates



# ANNUAL MEMBERSHIP MEETING



**KEYNOTE  
SPEAKER**

**Paul Long**



**VENDOR SPOTLIGHT**

## AAGW Annual Membership Meeting

**August 20th, 11:30 am - 1:00 pm**

Please join us at our annual membership meeting where we recognize the past year's work of the Association and Board of Directors and swear in the 2020-21 Board positions. We are proud to announce this year's keynote speaker will be Paul J. Long, motivational speaker and CEO of Fundamism, an innovative consultancy that drives excellent employee engagement and customer service with strategic culture change.

Thank you to our Annual Meeting sponsor and spotlight vendor, Design Source Flooring.

## UPCOMING EVENTS

**Wednesday, August 12th**  
National Event  
Apartment Onsite Teams Day

**Thursday, August 13th, 11:30 am - 1:00 pm**  
Virtual Zoom Meeting  
Board of Directors Meeting

**Friday, August 14th**  
Round 2  
Virtual Maintenance Mania Competition

**Wednesday, August 19th, 12:00 pm - 1:00 pm**  
Virtual Zoom Meeting  
Suppliers Council Meeting

**Thursday, August 20th, 11:30 am - 1:00 pm**  
Virtual Zoom Meeting  
Annual Membership Meeting feat. Paul Long  
Sponsored By: Design Source Flooring

## COMMUNITY AMBASSADORS

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