



# AAGW

## APARTMENT ASSOCIATION OF GREATER WICHITA



### Advance Catastrophe Technologies, Inc

#### Emergency Clean-up Experts



Founded right here in Wichita in 2001, ACT has been serving the Wichita area for over 18 years. The ACT team consists only of members who have done extensive training in all aspects of disaster response and are equipped with state of the art equipment to tackle any disaster their customers may face.

Specializing in water damage restoration, fire/smoke cleanup, mold remediation, trauma cleanup and reconstruction, ACT is a full turnkey operation. Geron Smith, General Manager and a familiar face in the community, is committed to getting out to see their customer base daily to see how they can best serve them.

Geron says, “ACT understands the apartment community and the needs of multifamily clients. No other restoration company matches our commitment to AAGW and IREM. We pride ourselves on focusing on mitigating your loss versus demolition that could lead to extended business interruptions. The net result: we save on building materials, do not have extensive labor hours, and save on time which means getting you back into business faster and easier.”

When asked what his favorite part of the job was, he answered, “How our job is always changing and evolving. We are constantly trying to stay ahead of the curve and prepare for the next disaster, which is fun but also keeps us on our toes. We get to meet so many people and help them through a trying time in their lives which is very rewarding, but the most rewarding part is putting our clients’ world back together after a catastrophe and seeing them smile again.

ACT has been involved with the AAGW for over 16 years and says that the friendships they have gained makes going to work each day rewarding. ACT enjoys the opportunity to serve and volunteer in the AAGW and appreciates the support its members extend to ACT.

# Member of the Month

By Stacie Becker, BPO5 Ventures

Have you had the opportunity to meet Teresa Hatfield? If not, let me introduce you to her because we have a feeling she’s going to do big things for our organization. Teresa has been in the senior living industry for seven years and LOVES it! For the last three years, she has served as the Executive Director with Oxford Villa. Teresa started with Oxford when they were in need of a manager for their newly built Independent Living Community in 2016. She said that one of the biggest challenges in her job was learning about building construction. “Boy, has it been an education!” says Hatfield. Her favorite thing about the industry has been the people.

When asked what reasons she had for getting more involved in the association, Teresa said that there were two big reasons – Education and Networking. She hopes to make connections, eventually friends, with vendors and other administrators in the industry. With her great attitude, I’m sure she won’t have any problem in making great connections and lasting friendships within the AAGW. “I love seeing the camaraderie there is between the members in the AAGW. It seems to be a ‘One for all and All for One’ type of attitude,” says Hatfield.

Teresa brings new light to an ongoing issue we have as an association – Awareness. When asked what she believes the AAGW should focus on she said that she wish she could have tapped in a long time ago, but she didn’t know the AAGW existed.

Teresa also would like to give a special thank you to our amazing Association Executive, Ryan Farrell, for helping her get settled into the AAGW. Thank you, Ryan, for all that you do!



**Teresa Hatfield**  
**Oxford Senior Living**

# the grapevine

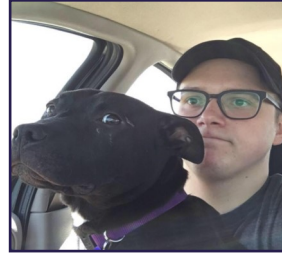


Sherwin-Williams Flooring Store would like to announce their Grand Opening on Wednesday, March 20th. They would like to invite everyone to help us celebrate our Grand Opening at our new flooring store location at 720 N Colorado Ct. from 10:00 - 3:00pm. Vendor reps on site, BBQ lunch and free prizes and give aways.

Pictured is their brand new staff: Adan Castellanos, Store Manager (right), Matt Jones, Operations Manager (left), and Tom Stewart, Flooring Sales Rep (center).



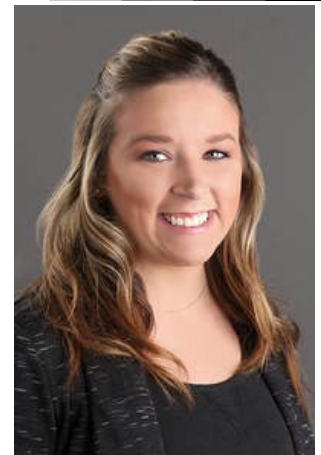
Matthew Rikoff was just promoted to Project manager with Belfor Property Restoration Wichita. He is married to wife Jessica and they have 4 children. Matt is also a full-time cheer coach with ICT Legacy they compete and travel all over the US for cheer competitions.



Alex Farr started with Case & Associates (Crown Chase Apartments) on February 15, 2019. Here he is pictured with his dog, Anubis. He is a large lap dog that loves car rides. Alex is excited to join the leasing industry.

## Meet Your AAGW Board and Committees

Round for Hope (formerly Round for the Red) is the annual golf tournament of the AAGW. Round for Hope is in its 15<sup>th</sup> year, and has recently gotten a name change because we have switched our beneficiary from The Red Cross to the Center of Hope! The decision to switch was very easy to make as the Center of Hope is local, and we as property managers see their money work on a daily basis. My job as co-chair is to help with sponsorships, as well as offer any other support to sponsors, volunteers, and my fellow co-chair. If you are interested in getting involved, please contact me via e-mail: [manager.riverwalk@rentourspace.com](mailto:manager.riverwalk@rentourspace.com).



Pictured: Jessica Albers, Round for Hope Chair

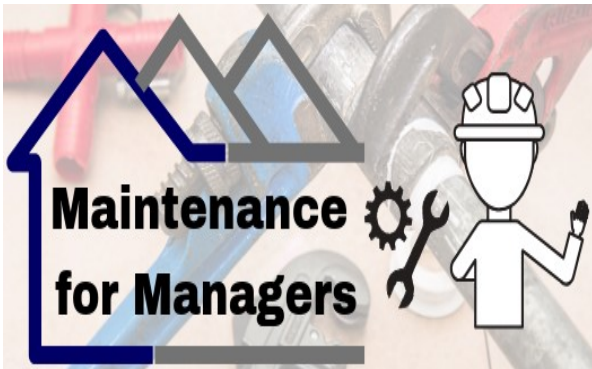
## MONTHLY MEMBERSHIP MEETING

**Where:** Abode Venue

**When:** Thursday, March 21st  
11:30am-1:00pm

**Cost:** \$27/members, \$47/non-members

**Details:** A great class for managers, leasing consultants and maintenance supervisors (or those aspiring to be) to attend together. Learn to develop the most important partnership in property management - the trust and respect required of each other to operate your communities efficiently and within budget. Understand the daily challenges of a maintenance person, a manager and a leasing person and how to come together to attain your common goal. We will cover service requests, turnover process, renovations and projects, move-ins and renewals, and much more involving the office/maintenance partnership!



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**Advanced  
Fair  
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**Register today at [www.myaagw.com](http://www.myaagw.com)**

**Where:** Abode Venue

**When:** March 20th, 9:00am-12:00pm

**Cost:** \$79/members, \$99/non-members

**Details:** Advanced Fair Housing by Robynn Haydock will change the way you think about our profession! This class covers the role of HUD in Fair Housing, the 7 federally protected classes, additional state classes in KS, the when and why those classes were added as protections, the HUD definition of Disability and Familial Status, handling accommodation and modification requests with sample forms, ADA as it pertains to properties and leasing offices, 7 FH design guidelines for properties built after 1991, handling all types Assistance Animals and verifications, specific case studies and settlements, what to do if you receive a complaint and more!

# UPCOMING EVENTS

**Thursday, March 14th, 11:30 am - 1:00 pm**  
Metro Appliances & More  
Board of Directors Meeting

**Wednesday, March 20th, 9:00 am - 12:00 pm**  
Abode Venue  
Advanced Fair Housing Seminar

**Wednesday, March 20th, 12:00 pm - 1:00 pm**  
Furniture Options  
Suppliers Council Meeting

**Thursday, March 21st, 11:30 am - 1:00 pm**  
Abode Venue  
Membership Meeting: Maintenance for Managers

**Thursday, April 11th, 11:30 am - 1:00 pm**  
Metro Appliances & More  
Board of Directors Meeting

**Wednesday, April 17th, 12:00 pm - 1:00 pm**  
Furniture Options  
Suppliers Council Meeting

**Thursday, April 18th, 2:00 pm - 7:00 pm**  
Century II  
2019 Suppliers Council Trade Show & Maintenance Mania

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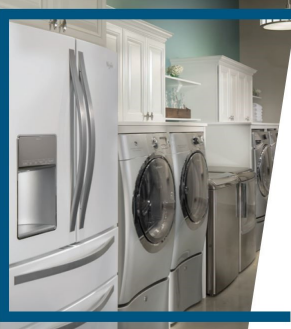
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