

Lead **UNITED**
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FOR DENTON COUNTY



**Consolidated Appropriations Act Emergency Rental Assistance
Denton County Eviction Prevention Update
Apartment Association of Greater Dallas
May 5, 2021**

UWDC CARES & CAA ERA Eviction Prevention

Welcome

UWDC CARES & CAA ERA Eviction Prevention

United Way of Denton County Team



Gary Henderson, President & CEO
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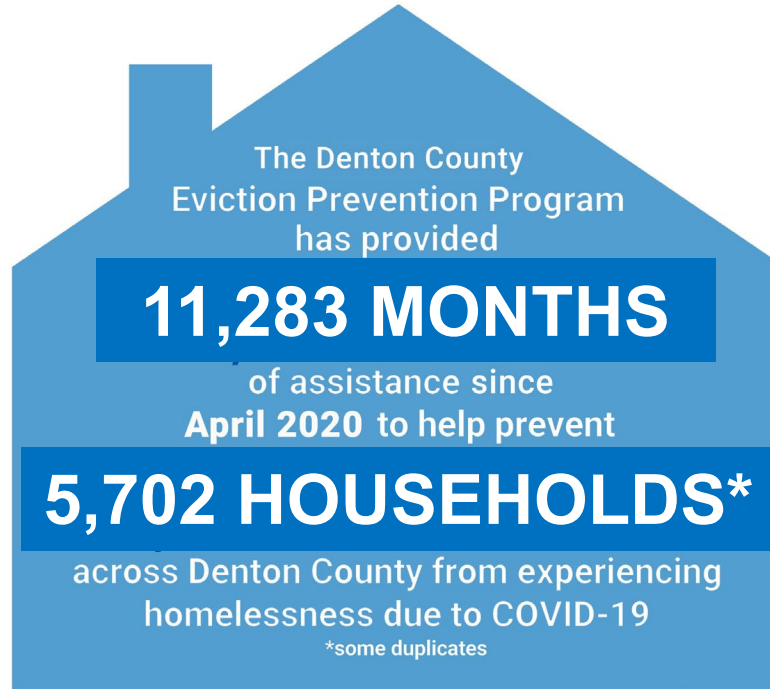


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UWDC CARES & CAA ERA Eviction Prevention Results To Date



**Preventing a
pandemic generated
spike in homelessness
of 783% in Denton
County.**



UWDC CARES & CAA ERA Eviction Prevention Results To Date

**Collaborative partnership, one application, one process,
many partners for tenants and landlords to access.**

**Payments made directly to landlords from United Way of
Denton County daily.**

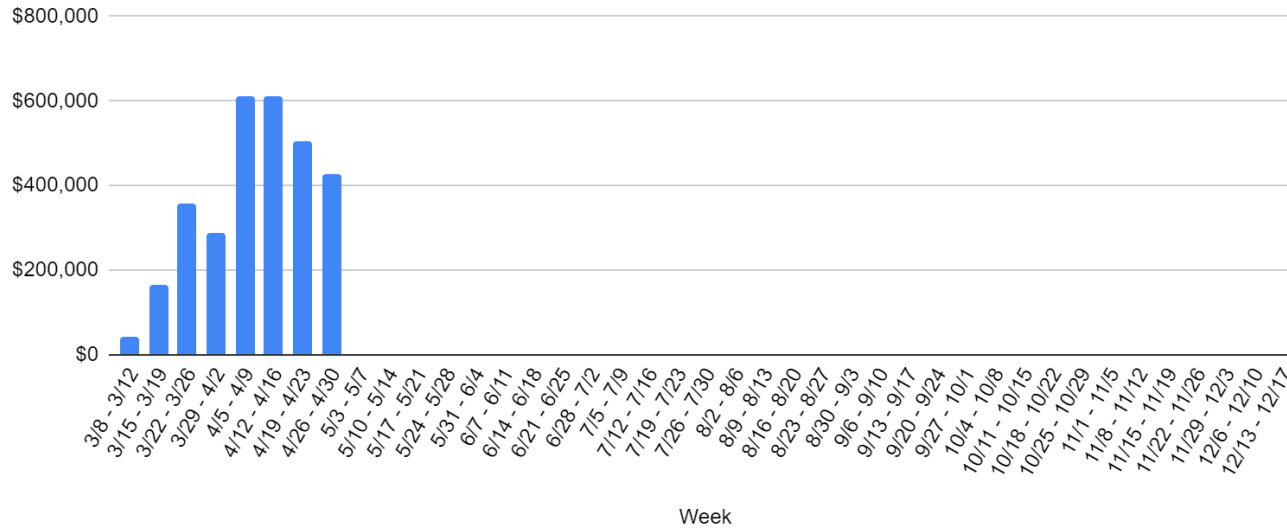


<https://www.unitedwaydenton.org/eviction-prevention>

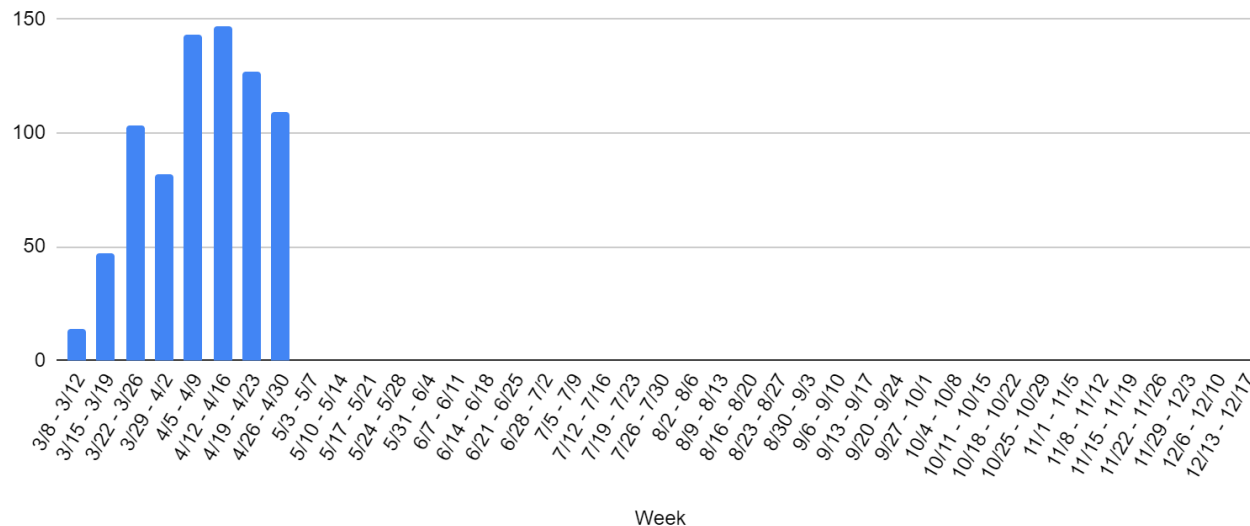


UWDC CAA ERA Eviction Prevention Update – 5/5/2021

UWDC CAA/ERA Eviction Prevention Weekly Trend (Payments)



UWDC CAA/ERA Eviction Prevention Weekly Trend (Approved Requests)



Agency	Number of Requests
Christian Community Action	7
Denton County Friends of the Family	12
Giving HOPE, Inc.	71
Grace Like Rain	51
Interfaith Ministries of Denton	27
Metrocrest Services	10
Next Steps The Colony	90
Salvation Army Denton	0
Salvation Army Lewisville	0
United Way of Denton County	744

UWDC CAA ERA Eviction Prevention Update – 5/5/2021

ASSISTANCE BY CITY (CAA/ERA, TERAP & ESG)

Municipality	Applications Processed	Months of Assistance	Months Assistance % of Total
Argyle	4	19	0.6%
Aubrey	69	258	7.7%
Bartonville	0	0	0.0%
Carrollton	42	161	16.0%
Coppell	0	0	0.0%
Corinth	15	72	2.1%
Cross Roads	3	8	0.2%
Dallas	19	77	2.3%
Denton	365	1,173	34.8%
Flower Mound	12	30	0.9%
Frisco	41	163	4.8%
Haslet	0	0	0.0%
Hickory Creek	1	7	0.2%
Highland Village	0	0	0.0%
Justin	8	37	1.1%
Krum	3	22	0.7%
Lake Dallas	10	36	1.1%
Lewisville	281	834	24.8%
Little Elm	23	76	2.3%
Northlake	2	15	0.4%
Oak Point	1	1	0.0%
Pilot Point	1	5	0.1%
Plano	0	0	0.0%
Ponder	4	7	0.2%
Prosper	0	0	0.0%
Providence Village	4	19	0.6%
Roanoke	2	7	0.2%
Sanger	14	41	1.2%
Savannah	0	0	0.0%
Shady Shores	0	0	0.0%
The Colony	88	300	8.9%
Trophy Club	0	0	0.0%
TOTAL	1,012	3,366	100%

FUNDING TO DATE

Metric	CAA2021/ERA	TERAP (Denton)	TERAP (Lewisville)	ESG CV R2	COVID Barriers Fund	Total
Funds Raised	\$3,550,554.48	\$18,744.41	\$101,745.46	\$0.00	\$0.00	\$3,671,044.35
Expenses	\$3,256,410.90	\$169,435.50	\$136,664.24	\$0.00	\$0.00	\$3,562,510.64
Current Balance	\$294,143.58	-\$150,691.09	-\$34,918.78	\$0.00	\$0.00	\$108,533.71

WEEKLY EXPENDITURES (CAA/ERA Only)

Week	Amount	Months	Requests (Duplicated)
3/8 - 3/12	\$43,624.80	41	14
3/15 - 3/19	\$163,601.13	175	47
3/22 - 3/26	\$355,257.76	339.2	103
3/29 - 4/2	\$286,977.36	302.2	82
4/5 - 4/9	\$609,355.00	548.7	143
4/12 - 4/16	\$610,941.58	592	147
4/19 - 4/23	\$504,802.88	451.8	127
4/26 - 4/30	\$428,739.34	397.6	109

UWDC CAA ERA Eviction Prevention Update – Pipeline

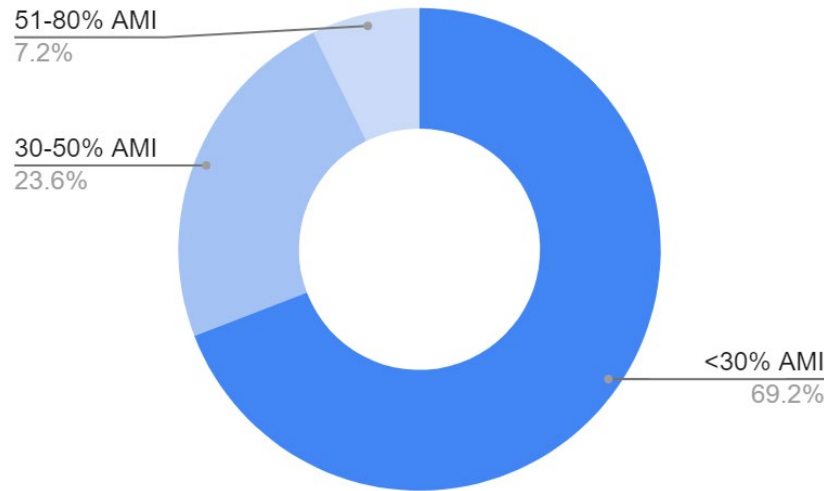
Week 7 of Data		4/19/2021		4/20/2021		4/21/2021		4/22/2021		4/23/2021	
Step	# of Requests	Wait Time	# of Requests	Wait Time	# of Requests	Wait Time	# of Requests	Wait Time	# of Requests	Wait Time	
EI&R Inquiries	53	1 day	70	2 days	80	3 days	91	4 days	103	5 days	
Unassigned Screenings	161	12 days	95	5 days	116	6 days	76	7 days	72	4 days	
CAA2021/ERA Awaiting Application	21	15 days	63	14 days	34	12 days	28	9 days	17	7 days	
Awaiting Review	57	2 days	55	2 days	61	1 day	71	2 days	68	3 days	
Requests Approved	29	--	32	--	20	--	20	--	26	--	
Awaiting Check Requests	8	same day	12	same day	0	none	2	same day	7	same day	
Unconfirmed W9	8	same day	11	same day	0	none	2	same day	6	same day	
EPL Pending	0	none	3	same day	11	same day	0	none	1	same day	
Awaiting Check Writing/Signing	24	same day	48	3 days	19	1 day	15	same day	16	same day	
In queue for application	182		158		150		104		89		
Pipeline	89		117		91		88		91		
Week 8 of Data		4/26/2021		4/27/2021		4/28/2021		4/29/2021		4/30/2021	
Step	# of Requests	Wait Time	# of Requests	Wait Time	# of Requests	Wait Time	# of Requests	Wait Time	# of Requests	Wait Time	
EI&R Inquiries	134	6 days	127	6 days	140	7 days	158	7 days	145	7 days	
Unassigned Screenings	79	3 days	89	5 days	33	2 days	27	3 days	39	2 days	
CAA2021/ERA Awaiting Application	24	6 days	18	6 days	11	4 days	20	3 days	6	3 days	
Awaiting Review	82	3 days	89	4 days	78	2 days	70	2 days	71	2 days	
Requests Approved	10	--	12	--	16	--	36	--	35	--	
Awaiting Check Requests	2	same day	0	none	1	same day	0	none	0	none	
Unconfirmed W9	2	same day	0	none	0	none	0	none	0	none	
EPL Pending	0	none	2	same day	0	none	0	none	0	none	
Awaiting Check Writing/Signing	7	same day	5	same day	6	same day	26	same day	33	1 day	
In queue for application	103		107		44		47		45		
Pipeline	91		96		84		96		104		

45 Households in the pipeline as of 4/30/2021; wait time approximately a week. Wait time reduced from a month to a week in last 4 weeks. Incoming application volume expected to pick up from agencies that received CAA ERA Personnel grants in April. Increased marketing by Denton County municipalities and Apartment Association of Greater Dallas will increase applications for assistance.

UWDC CAA ERA Eviction Prevention – Tenant Income Eligibility

To date, 1,012 Denton County households served by CAA ERA, 69% are below 30% AMI.

Households by % of AMI Category

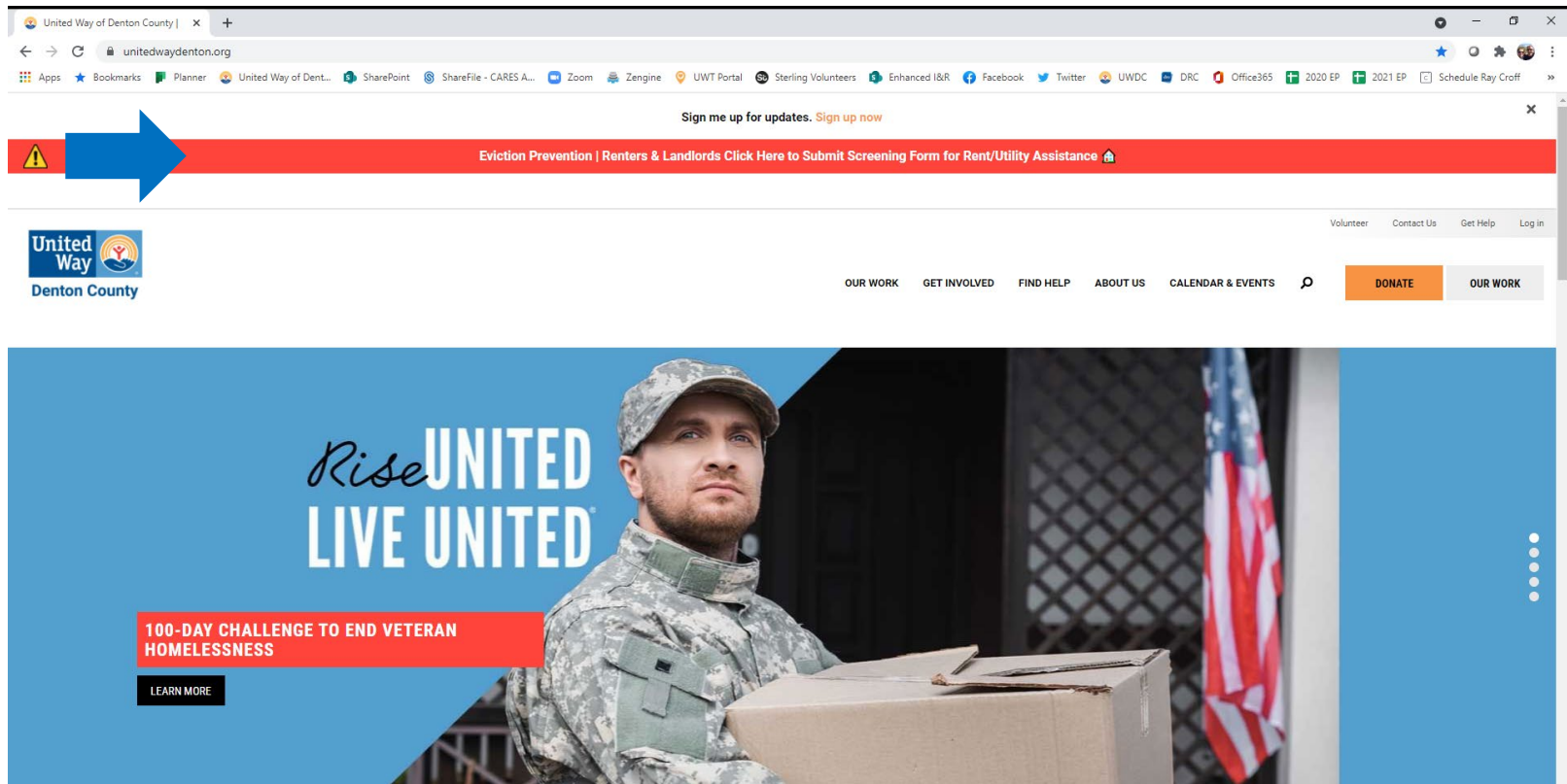


Area Median Income Levels Based on Number of People in the Household

	30% AMI	50% AMI	60% AMI	80% AMI
1 person	\$18,700	\$31,150	\$37,380	\$49,850
2 people	\$21,400	\$35,600	\$42,720	\$57,000
3 people	\$24,050	\$40,050	\$48,060	\$64,100
4 people	\$26,700	\$44,500	\$53,400	\$71,200
5 people	\$31,040	\$48,100	\$57,720	\$76,900
6 people	\$35,580	\$51,650	\$61,980	\$82,600
7 people	\$40,120	\$55,200	\$66,240	\$88,300
8 people	\$44,660	\$58,750	\$70,500	\$94,000

UWDC CAA ERA Eviction Prevention – Easy Web Access

**Alert at
top of every
UWDC web
page about
eviction
prevention.**



UWDC CAA ERA Eviction Prevention – Web Access for Tenants



EVICTIION PREVENTION

THE EVICTION PREVENTION PROGRAM was created to help Denton County residents avoid eviction and stay in their homes while also helping property managers and landlords avoid the eviction process. The Denton County nonprofit community is working collaboratively to help residents in need of rent and/or utility assistance.

Residents who received COVID-19 Eviction Prevention assistance for rent/utility payments in 2020, may be eligible for additional assistance in 2021.

Tenants residing in Denton County and Landlords with Denton County properties can begin the screening process today.

Please be advised, there is currently no funding available for mortgage assistance at this time. We are actively seeking funding for mortgage assistance to assist households in the months to come.

TENANT SCREENING

LANDLORD SCREENING

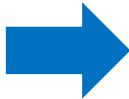
TENANT Required Documents

LANDLORD Required Documents

Collect ALL of the following REQUIRED documents:

- IDENTIFICATION:
 - Drivers License or Identification Card for each adult in the household
- PROOF OF INCOME (FOR EACH ADULT):
 - 4 weeks of most recent pay stubs
 - 4 weeks of bank statements
- OTHER FEDERAL BENEFITS:
 - Copy of any benefits your household receives (SSI, SSDI, SNAP, etc.)
- FOR RENTAL ASSISTANCE:
 - Full copy of lease AND resident ledger
- FOR UTILITY ASSISTANCE:
 - Copy of utility bill

**TENANT
required
documents.**



UWDC CAA ERA Eviction Prevention – Web Access for Landlords



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TENANT SCREENING

LANDLORD SCREENING

TENANT Required Documents

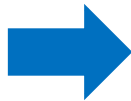
LANDLORD Required Documents

Collect ALL of the following REQUIRED documents:

- Full copy of Lease
- Completed W9*
 - Click here to download Form W9

* unless provided to United Way of Denton County in last 12 months

**LANDLORD
required
documents.**



LANDLORD screening form is only 10 questions.

UWDC CAA ERA Eviction Prevention – Connection to Workforce

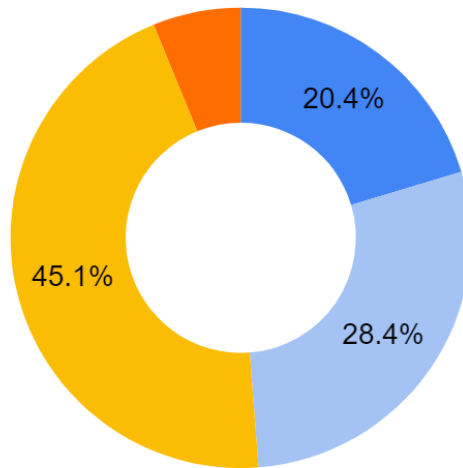
On 4/19, UWDC added employment questions to application and began providing North Central Texas Workforce Solutions jobs database & free skills training website resources:

<https://www.workintexas.com/vosnet/Default.aspx>

<https://www.twc.texas.gov/jobseekers/skillsenhancementtools#metrixOnlineLearningPlatform>

Primary Employment Status

- Fully Employed
- Reduced Hrs/Pay
- Unemployed, job seeking
- Unable to work



48.8% of CAA ERA households are working.

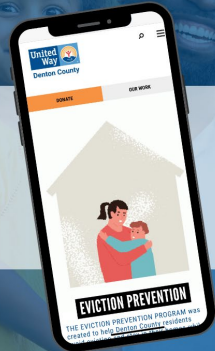
For the 45.1% seeking work, UWDC's Denton County Workforce Success Leadership Team advises the CAA ERA program on best practices to aid clients in job search.

Note: Unable to work includes COVID-19 long-term recovery & disability related unable to work.

UWDC CAA ERA Eviction Prevention – Outreach Efforts

Promotion of Denton County CAA ERA underway at UWDC, Denton County & our municipality partners. We request that AAGD & LANDLORDS join us in sharing this eviction prevention resource.

Have You Been Impacted By Covid?

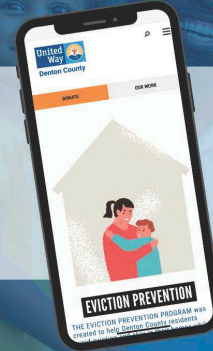


**REQUEST RENT & UTILITY
ASSISTANCE TODAY**

COMPLETE THE TENANT SCREENING ONLINE

UNITEDWAYDENTON.ORG/EVICTION-PREVENTION

Ha Sido Impactado Por COVID?



**PREGUNTE POR NUESTRA
ASISTENCIA EN RENTA Y
UTILIDADES**

COMPLETE LA FORMA DE ARRENDADOR EN ESTE ENLACE

UNITEDWAYDENTON.ORG/EVICTION-PREVENTION

2,877

UNIQUE HOUSEHOLDS SERVED
The eviction prevention program has provided 10,609 months of assistance and counting. Thank you to all of our non-profit partners.



2,877

HOGARES ASISTIDOS
El programa de prevención de desalojo ha asistido en un transcurso de 10,609 meses y continúa. Gracias a todos nuestros colaboradores.



**QR Code to United Way of Denton County Eviction
Prevention website page**



UWDC CAA ERA Eviction Prevention – Questions & Answers

Questions & Answers

<https://www.unitedwaydenton.org/eviction-prevention>

Info@UnitedWayDenton.org

