

COVID-19 (Coronavirus)

Statement from Carpets Unlimited Inc.

Servicing All Your Essential Needs

Dear Potential Customers,

During this time of unprecedented uncertainty, we understand that some of your flooring needs may be deemed as essential in accordance with local and state regulations in order to provide adequate housing to your residents. If your current flooring provider is not able to meet the demand of your property, we wanted to offer our flooring services.

We want you to know that all of us here at Carpets Unlimited are primarily concerned about the safety and well-being of our families, colleagues and customers. While the flooring industry is technically exempt from the recent non-essential business mandate throughout New England, we are not requiring our installation crews to work if they would feel more comfortable staying home during these uncertain times. A small group has agreed to continue to work and make progress on active projects and new essential needs.

We are closely monitoring this public health emergency as well as any new government regulations. We have received and implemented many suggested health protocols by the Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) in all of our locations. For the installation crews who are continuing to work, we have imposed strict safety measures in order to prevent further spread of the virus. Some of these include:

- All our facilities are being cleaned multiple times throughout the day.
- Floor installation equipment and tools are being cleaned and disinfected using soap and water and/or EPA approved disinfectants.
- Installation crews are washing their hands often with soap and water for at least 20 seconds, especially after using the restroom, before eating and after blowing their nose, coughing or sneezing.
- Our non-essential staff have been temporarily furloughed and our management team is working remotely.
- Our installation crews are being told to stay home at the slightest sign of illness.
- All installation crews' temperatures are being checked as they check-in every morning.
- During the loading process and while on-site our installation crews have been asked to practice social distancing.
- All installation crews' have been provided necessary PPE equipment and will wear the equipment throughout the entire installation process

In closing, if we can be of any assistance to you during this difficult time, we would be happy to help with any of your flooring needs. Please contact us by replying to this email and a sales representative will be in contact with you immediately.

Thank you and stay safe,
Carpets Unlimited Team